

## Are you...

.... *struggling to pay bills ?*

.... *under pressure from creditors ?*

.... *paying the minimum balance on your credit cards ?*

.... *credit crunched ?*

People find themselves in debt for all sorts of reasons, often because of circumstances over which they have no control. Maybe it is the loss of a job, a relationship breakdown, or illness has struck out of the blue.

## We can help

We offer free confidential money advice to anyone in the Milton Keynes area. Our services are provided by a team of trained volunteers who give advice in accordance with the training provided by Community Money Advice.

## Who are we?

We have been formed out of the existing Community Debt Advice Service based in the north side of Milton Keynes and have been serving the local community since 2001. Money Lifeline, Milton Keynes has now been established as an additional centre.



## What do we offer?

Money Lifeline can...

- Listen to you.
- Help you decide which debts to deal with first.
- Suggest ways to avoid getting into more debt.
- Help you with budgeting.
- Contact your creditors to negotiate affordable repayments.

## Is there a fee?

The service we offer is free of charge.



## Confidentiality

We take confidentiality very seriously, and conduct interviews in a discreet environment with private interview rooms available.



## Access

We offer wheelchair access and facilities for disabled clients.

## Here to help you help yourself...

Being in debt is very stressful. We provide a listening ear as well as advice.

We take a friendly and non-judgemental approach, putting people first.

We value the individual and respect their right and ability to make their own decisions.

We aim to treat our clients and all other parties fairly and without discrimination.



P O Box 6044  
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Client helpline: 01908 504628 (answer phone operates outside office hours)  
or ml@newlifewest.org.uk



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**Free, confidential, impartial advice...**

**01908 504628**



working in association with  
community money advice



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